

Eyeball Overview

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Overview

The deductions process is challenging for several reasons. Documents come in different formats and data can be complex. Poor quality scanned documents cause extraction tools to misread characters or overlook key data points, requiring extensive manual corrections.

The Eyeball functionality in Genpact Deduction Management offers enhanced reviewing and correction of errors in the data before passing it to the system for deduction processing.

At present, the eyeball is available only for POD extracted data.

Prerequisite

Make sure you have eyeball configuration YAML files defined in the ConfigSet.

For details, see [this article](#).

The predefined configuration in YAML files define different review criteria for eyeball, such as fields that will be displayed in the eyeball for review, the mandatory fields, the type of value list for fields' selection, the characters supported in field values, and more.

How Eyeball works

To review the document data with eyeball, follow the steps below:

1. In the portal, as an Analyst navigate to your list of tasks, and then fetch the task with case status as Eyeball that you want to validate. The task opens in a new tab in the portal.
2. The details page displays the extracted data in the eyeball screen and the original document side by side. The eyeball screen is in the left side and the original scanned document in the right side.

3. In the eyeball screen, click a field to view the corresponding value in the scanned POD document.
4. Review and edit the field value, if required.
5. Click on an empty field to fill in a missing value.
6. Click **Update**, to save the data.
7. Click **Confirm**, to submit the changes to the case.

Eyeball screen

- The eyeball screen appears in the left side of the split screen with header data from the original document displayed in fields at the top and the line items displayed in rows at the bottom.
- If the original document orientation is not vertical, then the system auto rotates it to vertical orientation. However, you can change the page orientation in a document manually with the rotate icon that rotates the page by 90 degrees on each click, to an extent of 360 degrees.
- You can expand and shrink the screen size with the zoom in (+) and zoom out (-) icons.
- If a document has more than one page, then you can move to any page by mentioning the page number in the Page number field.
- Use the Toggle Fullscreen icon to view the eyeball screen in full screen.
- You can use the tab key to jump between the fields in the eyeball screen.

Eyeball configuration

You can configure eyeball properties with YAML config files to be defined in the ConfigSet.

For details, see [this article](#).