

# Roles in Deduction Management

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## Overview

Users in Genpact Deduction Management are categorized into different groups, and based on the rights assigned, the users can perform different actions.

## Roles

Following are the general roles you can assign to users in Genpact Deduction Management.

- Ops Manager
- Team Leader
- Analyst

### **NOTE**

To create and enable new roles per need, contact the product team.

The Ops Manager, Team Leader, and Analyst roles are mainly for case handling users.

Analysts are the users handling the cases in the portal. A group of Analysts form a team which is managed by a Team Leader. Each operation can have different teams and an Ops Manager manages these teams.